**Return of goods**

We hope you enjoy your purchase. However, if for any reason you want to return the goods, you can do so within 14 days from the date of receipt of the goods.

You can use the item only to the extent necessary to try it out. The returned item should look exactly as it looked originally, should have no damages or signs of wearing. The item should have all the original labels and protective films attached. When returning an item, the original packaging of the item should be packed in other shipment packaging.

In such cases, the Buyer sends a return application to the specified E-shop e-mail address, indicating:

Product name,

Date of purchase, order no;

The date on which the returned purchase is sent;

Name, surname, bank account no. to which the money for the purchase will be returned.

In such cases, the Buyer shall bear the postage costs for the return of the goods.

Product return address:

ABEKSS SIA,

Kungu Street 8, Riga LV-1050, Latvia

After the product arrives in the E - store warehouse, the company sends the Buyer money for the returned product to the specified bank account within 5 working days.

But do not return the cost of postal services.

The E - shop reserves the right not to return the money to the Buyer for the returned product, if after the return of the product the E - shop has established that the value of the returned product has decreased and the product has been damaged (mechanical or visual) due to the Buyer.

If you have any further questions, please contact our customer service: by writing to shop@balticgifts.eu or by calling +371 27734599